

Data Protection Policy

Data Protection Policy of Ninestars Services GmbH Rödingsmarkt 14, D –20459 Hamburg Germany

1. Name and contact details of the responsible body

This privacy policy applies to us,

Ninestars Services GmbH
Rödingsmarkt 14, D – 20459 Hamburg Germany
Tel: +49-(0)408 900 20 Fax: +49-(0)408 9002 222 E-Mail: info@ninestars.de
as responsible body.

2. Collection and storage of personal data, nature, purpose and use

Ninestars Services GmbH uses the cloud-based solution LexOffice www.lexoffice.de for inventory management and bookkeeping. When you hire us, the following information is collected:

- title, first name, last name
- Address
- E-mail address
- Telephone number (landline and / or mobile)
- if necessary fax number (if available & desired)
- If necessary, account information
- if applicable, date of birth

In addition, all the information that is collected is necessary for the fulfillment of our contract with you. The collection of personal data takes place

- to identify you as a customer,
- to provide you with adequate advice,
- to fulfill our contractual obligations towards you,
- in order to fulfill our legal obligations,
- for correspondence with you,
- for invoicing or, if necessary, in the context of the dunning process,
- for the purposes of permissible direct mail,
- to assert any claims against you.

The processing of the personal data takes place on the occasion of your inquiry with us and is necessary for the mentioned purposes for the processing of your order and for the fulfillment of obligations from the underlying contract. The personal data collected will be stored until the end of the statutory retention period for merchants (6, 8 or 10 years after the end of the calendar year, in which the contractual relationship was terminated) and then deleted. By way of exception, this does not apply if we are obliged to retain storage for a longer period due to tax or commercial storage requirements (in accordance with HGB, StGB or AO) or if you have consented to storage beyond that.

3. Disclosure of data to third parties

A transfer of your personal data to third parties will not take place. Exceptions to this apply only to the extent necessary for the execution of contractual relationships with you. This includes, in particular, the transfer to service providers commissioned by us (so-called processor) or other third parties whose activity is necessary for the performance of the contract (eg shipping companies or banks). The transferred data may only be used by the third parties for the stated purposes.

4. Your Data Protection Rights

Under certain circumstances, by law you have the right to:

Request information about whether we hold personal information about you, and, if so, what that information is and why we are holding/using it.

Request access to your personal information (commonly known as a “data subject access request”). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.

Request correction of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.

Request erasure of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).

Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.

Object to automated decision-making including profiling, that is not to be subject of any automated decision-making by us using your personal information or profiling of you.

Request the restriction of processing of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.

Request transfer of your personal information in an electronic and structured form to you or to another party (commonly known as a right to “data portability”). This enables you to take your data from us in an electronically useable format and to be able to transfer your data to another party in an electronically useable format.

Withdraw consent In the limited circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

5. Your right to object

On our website www.ninestars.de and www.newbase.de we may process certain personal data, such as the IP address of the website visitor.

6. Data processing online

If we process your personal data on the basis of a legitimate interest, you have the right to appeal against this processing. If you would like to exercise your right of objection, a text message by e-mail or fax is sufficient. Our contact details can be found under point 1. of this privacy policy.